



# Full Service Government Payment Solutions

Serving County Municipalities,  
Circuit Courts & Treasurers

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# Who Is NXGEN

## One Vendor:

### Providing Complete Solutions

NXGEN is a premier provider of credit card and check processing, report integration and comprehensive service. We have 11 years of experience and expertise in all aspects of government payment services, specializing in Service and Convenience Fee programs.

#### Products

- Traditional Credit Card Processing
- Check, ACH & EFT Processing
- Service Fees
- Convenience Fees

#### County Specialty

- Fines
- Bond Rooms
- Traffic Violations
- Property Tax
- DMV
- Justice Department
- Treasurers Office

#### Payment Methods

- Credit Cards
- Checks

#### Acceptance Environments

- Face-to-Face
- Payment By Mail
- Payment By Phone
- Internet Payment
- Lockbox

#### Payment Solutions

- Internet Web Application
- IP or Dial-Up PC Software
- Dial-Up Terminal



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# Payment Models

## **1 Revenue Neutral**

A revenue neutral solution offers the ability to direct 100% of the face value of fees and financial obligations to the county. A Convenience or Service Fee is charged to the cardholder. Those fees as well as all processing costs will then be directed to NXGEN.

## **2 Revenue Positive**

This option offers the ability to obtain the full amount of the fees and financial obligations, as well as the Convenience or Service Fee that is charged to the cardholder. With this model the county is responsible for the processing costs.

## **3 Traditional Merchant Account**

Departments may not be able to surcharge their residents for services. In this case they will be setup with Cost Plus rates and fees. The Cost Plus pricing plan will minimize expenses associated with processing credit cards and checks.

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# Visa/MasterCard Convenience and Service Fee Rules and Regulations

## Service Fee Program – V/MC Service Fee Rules

- Allowed only for IRS, State Income Tax and Property Tax
- County has to register thru Visa and MasterCard
- Percent or Flat Fee Allowed
- Transaction and Fee can be split

Payment Method	Visa/MasterCard	ACH Payment
Face-to-Face	Yes	Yes
Internet	Yes	Yes
Mail/Phone	Yes	Yes



# Visa/MasterCard Convenience and Service Fee Rules and Regulations

## Convenience Fee Program – V/MC Convenience Fee Rules

- Fines, Bond Rooms, Traffic Violations, DMV, Justice Department, Building Permits, Parking, Recreation, Utilities, Health, other departments
- Fees charged on method of payment, not type of payment
- MasterCard:
  - Percent or Flat Amount
  - Transaction and Fee can be split
- Visa:
  - Flat Fee (no sliding scale or percent)
  - Transaction and Fee cannot be split

Payment Method	Visa/MasterCard	ACH Payment
Face-to-Face	MC = Yes / V = NO	Yes
Internet	Yes	Yes
Mail/Phone	Yes	Yes





# Serving Circuit Court Clerks

*“Reducing Costs from the Street to the Courthouse”*

## **Improve Time Management Efficiency and Reduce Costs**

The Point of Citation program effectively streamlines the bond posting process. It runs on an Internet web application providing a Card Present, Over-the-Counter solution for:

- 🇺🇸 Bond Rooms
- 🇺🇸 Squad Cars
- 🇺🇸 Circuit Court Clerks
- 🇺🇸 Internet

The POC Program is customizable to handle multiple traffic citation fines and warrant/ bond posting combinations in a single transaction. The system is also customizable to address Cross County recognition by itemizing Home and Secondary County. NXGEN's POC Program has the unique ability to integrate with accounting and ticketing software.

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# Serving Circuit Court Clerks

## Processing Transactions

The architecture of the program is open ended, allowing each county to collect data specific to their needs. Fields can be setup to auto-populate, chosen from a drop down menu and/or be required.

**Charge a Card**

**VISA AND MASTERCARD ONLY**  
**CHECK THE EXPIRATION DATE**

Choose your County code recognition from the dropdown list:  
Please choose...

Officer Badge Number

**Name of person that is being cited**  
First Name:  Last Name:

Citation or Case Number

Citation/Bond Amount \$

The cardholder will be charged a 5% handling fee that is automatically calculated and added to the total amount of the citation.

Total Amount to be Charged \$  including 5% handling fee.

Swipe the Visa or MasterCard in the USB Swipe reader and once you see the name populated into the boxes below, press the "Charge" button with your mouse.

Card#   
First Name   
Last Name

Choose your County code recognition from the dropdown list:

Please choose...

- Adams
- Alexander
- Bond
- Boone
- Brown
- Bureau
- Calhoun
- Cerroll
- Cess
- Champaign
- Christen
- Clark
- Clay
- Clinton
- Coles
- Cook County
- Cook County 1st District
- Cook County 2nd District
- Cook County 3rd District

...cited  
... Last Name:   
... a 5% handling fee that is automatic  
n.  
... including 5% handling fe  
... in the USB Swipe reader and once you  
... "Charge" button with your mouse.

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# Serving Circuit Court Clerks

## Transactional Data

Reporting is customized to each county's designation. Reports are parameter and filter driven. Example data includes:

- 🇺🇸 County
- 🇺🇸 Jurisdiction
- 🇺🇸 Officer
- 🇺🇸 Credit Card
- 🇺🇸 Ticket Amount

### POC Pay Admin • Card Swipe Report

jurisdiction	username	department	officerbadge	name	citationnumber	card#	response	authcode	totalamount	conveniencefee	amount	fulldate
40045	gpolice	Geneva	6112	Joe Smith	12345	6800	1	782072	315.00	15.00	300.00	02/03/08 00:59:13
40045	napolice	North Aurora	101	Jane Doe	09876	2180	1	045748	1050.00	50.00	1000	02/03/08 09:30:13
40045	cvpolice	Carpentersville	188	Michael Lee	01293	1287	1	327207	105.00	5.00	100.00	02/03/08 10:22:54
40045	napolice	North Aurora	124	Robb Jones	23456	7076	1	006263	315.00	15.00	300.00	02/04/08 23:47:01
40045	apolice	Aurora	C66	Bill Kelly	98723	8172	1	030217	105.00	5.00	100.00	02/05/08 01:44:22
40045	apolice	Aurora	C61	Arlita Phillips	83756	8830	1	005542	420.00	20.00	400.00	02/05/08 08:58:46

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# Serving Circuit Court Clerks

## ACH Funding

NXGEN initiates an ACH Payment the same day the processor funds each transaction. Provided with each ACH payment are:

- 🇺🇸 Detailed Batch Report
- 🇺🇸 Month-to-Date Report
- 🇺🇸 Year-to-Date Report

Inw/Juris	U/N	Badge	Name	Citation #	Card#	Response	Auth Code	Trx ID	Amount	NXG	Kane	Date/Time
40045	napolice	118	Joe Smith	12345	8705	1	09863B	1678388396	\$103.00	\$3.00	\$100.00	January 1, 2008, 1:26 am
40045	cvpolice	125	Jane Doe	654321	4886	1	095003	1680941345	\$315.00	\$15.00	\$300.00	January 3, 2008, 1:34 am
40045	cvpolice	191	Michael Lee	98765	7286	1	09080Z	1683385201	\$420.00	\$20.00	\$400.00	January 4, 2008, 5:20 pm
40045	napolice	103	Robin Jones	87689	7287	1	080100	1683542025	\$210.00	\$10.00	\$200.00	January 4, 2008, 9:44 pm
40045	napolice	108	Bill Klein	36542	2320	1	04971A	1683791436	\$315.00	\$15.00	\$300.00	January 5, 2008, 8:21 am
40045	cvpolice	169	Anita Philips	14675	2711	1	04784A	1684326414	\$1,050.00	\$50.00	\$1,000.00	January 5, 2008, 10:55 pm
40045	cvpolice	169	Joe Doe	15843	2711	1	08174A	1684328349	\$385.35	\$18.35	\$367.00	January 5, 2008, 10:59 pm
40045	napolice	156	Jane Smith	98642	4337	1	029996	1684379541	\$105.00	\$5.00	\$100.00	January 6, 2008, 1:17 am
40045	wdpolice	209	Michael Jones	92873	7013	1	00624Z	1684540574	\$105.00	\$5.00	\$100.00	January 6, 2008, 9:35 am
<b>Monthly Total</b>									<b>\$12,691.45</b>	<b>\$602.45</b>	<b>\$12,089.00</b>	
<b>Program Total</b>									<b>\$55,356.11</b>	<b>\$1,845.11</b>	<b>\$53,511.00</b>	
<b>2007 Volume</b>									<b>\$42,664.66</b>	<b>\$1,242.66</b>	<b>\$41,422.00</b>	

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# County Treasurer Property Tax

🇺🇸 **SIMPLE**

🇺🇸 **EFFICIENT**

🇺🇸 **COMPLETE**



Now taxpayers can pay property taxes using their credit card

- ✔ No Statement Fee
- ✔ No Processing Fee
- ✔ No Monthly Minimum
- ✔ No Application Fee
- ✔ No Integration Conflicts
- ✔ No Setup Fee

## How It Works:

- 1** Tax clerk enters the property tax amount to be paid and the program calculates the associated “Service Fee” and prints two receipts.
- 2** Cardholder signs two receipts, one for Property Tax and the other for the Service Fee.
- 3** Property Tax funds are instantly sent to the County/Municipality’s bank account and the Service Fee funds are sent to the Processor to cover processing costs.

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# Conclusion

NXGEN's government program has an a-la-carte flavor to it. We offer you 1 vendor to provide all payment options. Each of your departments may have different needs.

One may want a Revenue Neutral program due to county laws prohibiting profit on fee collection. Another may be looking for an avenue to boost their financial standing and thus desire a Revenue Positive program. A third jurisdiction may have small volume and not find it necessary to spread around fees to the public.

NXGEN's Government Solutions are individualized and designed to our client's specific requirements. Municipal and County Offices may want to mix and match our products. NXGEN offers tomorrow's technologies, expertise and support to accommodate the needs of your office today!

Please do not hesitate to discuss any additional questions; please call Tom Nitopi at 866-863-9977.

Thomas Nitopi  
CEO  
NXGEN Payment Services

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